

# EAST RIDING SACKS LIMITED



FULL SUTTON INDUSTRIAL ESTATE  
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## QUALITY & HYGIENE POLICY

East Riding Sacks Ltd is determined to maintain and development its present market position by implementing a management system in accordance to the requirements of ISO 9001 and the Global Standard for Packaging and Packaging Materials, with the aim of ensuring: -

- All reasonable precautions are taken and all due diligence is exercised in the development, manufacture and distribution of the products supplied by East Riding Sacks Ltd to ensure that the consumer / end user is provided with safe and legal packaging.
- For every customer order, the requirements are fully established, agreed and complied with.
- Customer satisfaction is monitored to ensure customer needs and expectations are met.
- Manufacture is correct first time and to specification.
- Where quality failures occur, appropriate investigations are documented to determine the actual cause, and that any necessary corrective / preventive action will be initiated and performed effectively with the aim of preventing recurrence.
- There are continual operational and process improvements, through the development and control of processes and working methods.
- Controls are applied to suppliers of materials that are essential for quality and product safety.
- Health, Safety and Welfare legislation is complied with, to provide a suitable work environment and infrastructure for all personnel and visitors.
- Quality objectives are developed and communicated to relevant personnel, and that these objectives are monitored, analysed.
- Senior Management is committed to the consideration of suggestions from any employee or member of staff for improvements to health and safety, quality, reliability, and product safety and hygiene of the Company's products.

Authorised:	R.M.Mabbett	Position:	Managing Director	Version:	3	Date:	26.10.16
Author:	John Linsley	Position:	Quality Assurance Manager	Ref:	Policy Statement		
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