

# Quality & Hygiene Policy

East Riding Sacks Limited are determined to preserve and develop our present market position by maintaining a management system in accordance to the requirements of ISO 9001 and the BRC Global Standard for Packaging and Packaging Materials. Our aim is to ensure:

- all reasonable precautions are taken and all due diligence is exercised in the development, manufacture and distribution of safe and legal packaging by East Riding Sacks Limited to our customers.
- every customer order, the requirements are fully established, agreed and complied with.
- customer satisfaction is monitored to ensure customer needs and expectations are met.
- manufacture is correct first time and to specification.
- where quality failures occur, these are fully investigated to determine the cause, applicable corrective action and preventative action to stop re-occurrence.
- there are continual operational and process improvements, through the development and review of processes and working methods.
- controls are applied to suppliers of materials that are essential for quality and product safety.
- health, safety and welfare legislation is complied with, to maintain a suitable working environment and infrastructure for all personnel and visitors.
- quality objectives are developed and communicated to relevant personnel, and these objectives are monitored, analysed.
- Senior Management are committed to considering suggestions from any employee concerning improvements to health and safety, quality, reliability, product safety and hygiene of the Company's products.

For and on behalf of East Riding Sacks Limited



Name: Robert Mabbett  
Position: Managing Director  
Date: 19<sup>th</sup> September 2017