

# Quality & Hygiene Policy

East Riding Sacks Limited are determined to preserve and develop our present market position by maintaining a management system in accordance to the requirements of ISO 9001 and the BRC Global Standard for Packaging and Packaging Materials. Our aim is to ensure:

- all reasonable precautions are taken and all due diligence is exercised in the development, manufacture and distribution of safe and legal packaging by East Riding Sacks Limited to our customers.
- every customer order, the requirements are fully established, agreed and complied with.
- customer satisfaction is monitored to ensure customer needs and expectations are met.
- manufacture is correct first time and to specification.
- where quality failures occur, these are fully investigated to determine the cause, applicable corrective action and preventative action to stop re-occurrence.
- there are continual operational and process improvements, through the development and review of processes and working methods.
- controls are applied to suppliers of materials that are essential for quality and product safety.
- health, safety and welfare legislation is complied with, to maintain a suitable working environment and infrastructure for all personnel and visitors.
- quality objectives are developed and communicated to relevant personnel, and these objectives are monitored, analysed.
- Senior Management are committed to continuously improve the site's product safety and quality culture.

For and on behalf of the Board of Directors, East Riding Sacks Limited.